

**COUNTY OF SACRAMENTO  
CALIFORNIA**

**RESPONSE TO 2006-2007 GRAND JURY FINAL REPORT**

**Department of Health and Human Services-Primary Health Services Division**

**The Sacramento County Primary Care Clinic (pp 57-61)**

**Finding #1**

There is currently a shortage of pharmacists employed by Sacramento County. Without action on the County's part, it is likely that the recruitment and retention problems will increase. This will prove extremely costly and is likely to compromise medical services.

**Department of Health and Human Services Response to Finding #1: Concur**

**Recommendation #1**

The DHHS needs to restructure the salary scale for County pharmacists to make it competitive in today's market.

**Department of Health and Human Services Response to  
Recommendation #1: Concur**

DHHS made recommendations based on a recent salary survey to Labor Relations who in turn met with the Pharmacists union to negotiate a higher salary. The negotiations were completed in July 2007. The new salaries were adopted by the Board on August 14, 2007.

**Finding #2**

The DHHS and the County purchasing department did not properly review the RFP for the County Medication Management System (CMMS). They further did not monitor compliance of the selected vendor as to the RFP requirements.

**Department of Health and Human Services Response to Finding #2: Concur**

**Recommendation #2**

DHHS must be certain that awarded contracts fulfill all requirements mandated by the RFP on any purchases made by the department.

**Department of Health and Human Services Response to  
Recommendation #2: Concur**

DHHS has established clear lines of responsibility between the Purchasing Department and the programs as to which agency is responsible for oversight, evaluation, and monitoring of programmatic and non-programmatic (requirements that are outside the scope of work or expertise of the program) requirements of requests for proposal and

contracts. As this case illustrated, without clear lines of responsibility the requirement of a performance bond was not monitored and the contract was executed without this requirement being fulfilled.

**Finding #3**

The vendor (PCSI) did not fulfill its contractual obligations. The outpatient system is not fully operational and the inpatient system has never worked.

**Department of Health and Human Services Response to Finding #3: Concur**

**Recommendation #3**

The DHHS needs to assure that the County has a functional CMMS as soon as possible. Within the provisions of the contract with PCSI, the County should seek restitution for any services paid for and not provided.

**Department of Health and Human Services Response to Recommendation #3:**

**Concur**

The contract with Pharmacy Computer Services Incorporated was amended to exclude the inpatient module. DHHS concluded that the vendor was not likely to deliver the inpatient module in a reasonable time frame. The outpatient module is approximately 95% functional. The remaining 5% of functionality is comprised of the prescription refill automated telephone answering system. This will be completed by September 2007. The vendor has been paid for 60% of the amended contract amount, 30% at the time of “go live” and 30% for the installation. The remaining 40% will be paid at final acceptance when the automated telephone answering software is installed (this software is currently being tested).

**Response Requirements**

Penal Code sections 933 and 933.05 require that specific responses to both the findings and recommendations contained in this report be submitted to the Presiding Judge of the Sacramento Superior Court by October 1, 2007, from:

- Sacramento County Board of Supervisors